



ADDENDUM #1

August 9, 2024

TO: ALL POTENTIAL SUBMITTERS

FROM: RON VENTURELLA, BUNCOMBE COUNTY PROCUREMENT MANAGER

SUBJECT: ADDENDUM #1 FOR RFP PSIP_09162024

The following changes, revisions, additions, and/or clarifications to the plans and/or specifications are hereby made a part of the original documents.

Addendum # 1

The following questions were submitted by email or asked during the Pre-Proposal Conference (listed in no particular order):

Q. RFP Section 10.13. Are Milestone Payments a firm requirement or will the agency allow for other payment terms?

A. Yes, the milestone payments are a firm requirement.

Q. RFP Section 11.9. Are Performance Bonds a firm requirement by the agency?

A. Yes, a performance bond will be required.

Q. Will CAD, RMS & JMS all be deployed at the same time, or will it be a phased deployment? If it is a phased, deployment – can the agency provide more details about how it will be phased out?

A. Buncombe County prefers that the CAD / MDS / RMS solutions be deployed at the same time. The County is open to an alternate deployment schedule for JMS.

Q. Given that the agency would like to start implementation activities by February 2025, what is the anticipated or target Go Live date?

A. Anticipating the implementation schedule of the vendors, Buncombe County would be targeting the second or third quarter of 2026.

Q. Will the County be open to a cloud-native software solution vs. hybrid or on-premise?

A. The County is open to reviewing any software solution proposed, including cloud, on-premise or a hybrid solution.

Q. Can an extension be granted for this RFP?

A. No, Buncombe County is not granting extensions at this time. Buncombe County would like to adhere to the timeline posed and continue the dates published.

Q. When does the County want to make a decision on a preferred vendor?

A. Buncombe County and its partners would like to select a vendor to start contract negotiations by years end.

Q. When will short listing and demos be done?

A. With the timeframe given, demos would be scheduled for the fourth quarter of 2024.

The following is correction to RFP Section 2.3.1:

The proposal submittal date published in this section of September 9th, 2024 was incorrect. The correct date/time for the submittal deadline is September 16th, 2024 at 3:00 PM ET.

END OF ADDENDUM #1

RFP PSIP_09162024

Project Title: Computer-aided Dispatch System, Mobile Data System, Law Enforcement Records Management, Jail Management System and Associated Interfaces